10 September 2010

To: WebCO Users

WebCO Platform Usage Fee

The Chamber has put in a lot of resources and investment to develop the online application platform www.webco.hk for Certificates of Origin (CO).   It has been provided for free and is now the largest online CO platform in Hong Kong.

In order to maintain and improve the platform, we have had to charge a small *WebCO platform usage fee* of $2 per CO application, as from 2 October 2010, to offset part of the expenses now and in the future in keeping a quality and highly reliable system for customers using the platform.   The *usage fee* will be collected at our counters when the CO application is lodged.

To fulfill our promise of providing a quality and user-friendly online CO platform, we shall add a new document conversion function to the system on 2 October 2010, *free of charge.* Users may convert, amend, add, delete, save and print from data inputted in any one of the five documents listed below into the remaining four.   These five documents are CO-CR/CT, Price List, Quotation, Pro-forma Invoice and Invoice.   The conversion function will eliminate repetitive data key-in common to the production of these documents; hence will improve data accuracy and document management.

WebCO users may further benefit from another improvement of the platform by using an e-Cert to sign electronically the CO application form online.   This is called an eCO.   eCO users need not come to our counters for submission of application, re-checking of supporting documents and collection of certificate.   eCO users will be waived the $2 *platform usage fee* from now till 1 July of next year.

For enquiries, please call our Customer Services Officer at 2395 5515.

YS Cheung
Senior Director – Certification Division